

March 2020 Customer Service Report							
ID	Reporter/Display	Summary	Address	Description	Created at local	Closed at local	Category
7497610	Taj	Garbage on the Lot/Garage	South Norwalk Norwalk, CT 06854, USA	bates court left entrances is not working	03/03/2020 - 08:41AM	03/03/2020 - 10:08AM	Garbage on the Lot/Garage
7504919	An anonymous SeeClicl	Other	3 N Wind Ln Norwalk 06897, United States	Exposed utility wires.. electrical and telephone	03/04/2020 - 01:28PM	03/04/2020 - 01:32PM	Other
7505160	An anonymous SeeClicl	Damage Sign/Post	3 N Wind Ln Norwalk 06897, United States	Utility boxes knocked off their foundations. Both electric and telephone	03/04/2020 - 02:16PM	03/04/2020 - 03:11PM	Damage Sign/Post
7505286	Jason Rincon	Other	64 N Main St Norwalk 06854, United States	Call box at Webster Lot is not working	03/04/2020 - 02:42PM	03/04/2020 - 03:28PM	Call Box
7509841	Imran I vohra	Meters	11 Belden Ave Norwalk, CT 06850, USA	meter is looks like working but when the meter take money message pops up. temporary out of order	03/05/2020 - 11:33AM	03/05/2020 - 12:06PM	Meters
7511421	NorwalkParkingAuthority	Meters	64 Wall St Norwalk, CT, 06850, USA	Please be advised we are requesting ISSUE NO: 200140707 Be promptly dismissed as we were right ontime and the parking ticketed issued under the above number is inaccurate, as we were legally parked in a 15 min guest parking in front of office building location 64 Wall St Norwalk, CT 06850. From 3:12PM thru 3:26 PM EST. This abusive tactics of the parking agents employed by the City of Norwalk is unacceptable.	03/05/2020 - 05:16PM	03/06/2020 - 11:02AM	Meters
7515284	Firoz vohra	Meters	81 Washington St Norwalk 06854, United States	Customer put credit card but screen didn't saw nothing	03/06/2020 - 11:32AM	03/09/2020 - 12:07PM	Meters
7522971	Jason Rincon	Other	17 Washington St Norwalk 06854, United States	Light went out	03/08/2020 - 09:59PM	03/10/2020 - 01:55PM	Other
7524563	Kebrab	Pay stations	1 Belden Ave Norwalk 06850, United States	Not reading cards and time is wrong on the entrance.	03/09/2020 - 10:48AM	03/10/2020 - 11:58AM	Pay stations
7537762	NorwalkParkingAuthority	Other	S Main St Norwalk, CT, 06854, USA	I need someone to check SM26 the man said he put in a quarter but it didn't register, and it keep blinking green	03/11/2020 - 02:03PM	03/11/2020 - 03:04PM	Other
7547034	Firoz vohra	Meters	14 N Main St Norwalk 06854, United States		03/13/2020 - 10:54AM	03/16/2020 - 01:33PM	Meters
7556996	Tara Harris	Meters	Monroe St Norwalk, CT, 06854, USA	I was not able to pay the meter due to the meter not working.	03/16/2020 - 10:49PM	03/18/2020 - 01:35PM	Meters
7563764	NorwalkParkingAuthority	Possible abandoned van. No front plate	1-29 Bayview Ave Norwalk, CT, 06854, USA	Van plate # C 120443 has been parked on the street for 6 weeks without moving. No front license plate displayed.	03/24/2020 - 05:21PM	03/25/2020 - 01:18PM	Other
7590850	Yonathan	Other	30 Henry St Ext Norwalk 06854, United States	MTA platform concrete is breaking up.	03/26/2020 - 10:15AM	03/30/2020 - 11:48AM	Repair and Maintenance
7590891	Yonathan	Other	30 Henry St Ext Norwalk 06854, United States	Overflow lot curbside needs repair using existing staff.	03/26/2020 - 10:28AM	03/30/2020 - 11:45AM	Repair and Maintenance
7605739	Yonathan	Other	11 N Water St Norwalk 06854, United States	Stairwell corners need to be sanitized (swept and mopped).	03/30/2020 - 03:25PM	04/02/2020 - 11:00AM	Repair and Maintenance

Summary	
Category	# Category
Call Box	1
Damage Sign/Post	1
Garbage on the Lot/Garage	1
Meters	5
Other	4
Pay stations	1
Repair and Maintenance	3
Grand Total	16