

OPERATIONS REPORT REOPENING STATUS



August 14, 2020

TRANSIENT ACTIVITY

Activity level compared to June 2019 (June 1st - 30th)			
<u>Location</u>	<u>2019</u>	<u>2020</u>	<u>Current activity level</u>
On-Street	37491	21776	58%
SNRR Garage	4564	155	3%
SNRR Lot	3701	136	4%
Maritime Garage	15700	2424	15%
Haviland Deck	6854	3663	53%
YDG	2138	463	22%
Webster Lot	18431	2878	16%
North Water Lot	6636	3705	56%
Wall Lot	1236	1272	103%
Main Lot	3411	1330	39%
ENRR Lots	268	38	14%
Liberty Square Lot	3794	1439	38%
Total	104224	39279	38%

Activity level compared to July 2019 (July 1st - 31st)			
<u>Location</u>	<u>2019</u>	<u>2020</u>	<u>Current activity level</u>
On-Street	38895	32506	84%
SNRR Garage	4114	225	5%
SNRR Lot	3552	207	6%
Maritime Garage	20577	7990	39%
Haviland Deck	6706	5122	76%
YDG	1379	678	49%
Webster Lot	18396	3557	19%
North Water Lot	6751	4747	70%
Wall Lot	1110	1766	159%
Main Lot	3023	2007	66%
ENRR Lots	249	47	19%
Liberty Square Lot	3414	2110	62%
Total	108166	60962	56%

PERMIT ACTIVITY

June 2020 Permit Activity Compared to 2019			
Locations	2019	2020	Current Activity
East Norwalk Railroad Station Lots	219	189	86%
Haviland Lower Deck	403	399	99%
Liberty Square Lot	40	38	95%
Main Lot	71	68	96%
Maritime Garage	584	513	88%
South Norwalk Train Station	757	733	97%
Wall Lot	65	63	97%
Webster Lot	719	632	88%
Yankee Doodle Garage	325	299	92%
Grand Total	3183	2934	92%

July 2020 Permit Activity Compared to 2019			
Locations	2019	2020	Current Activity
East Norwalk Railroad Station Lots	212	163	77%
Haviland Lower Deck	404	398	99%
Liberty Square Lot	40	38	95%
Main Lot	76	74	97%
Maritime Garage	528	512	97%
South Norwalk Train Station	762	735	96%
Wall Lot	65	61	94%
Webster Lot	725	542	75%
Yankee Doodle Garage	327	303	93%
Grand Total	3139	2826	90%

ENFORCEMENT & CUSTOMER COURTESY PROGRAM

Enforcement:

- June ticket issuance is reduced by 87% in the month of June.
- July ticket issuance is reduced by 74% in the month of July.

Ticket issuance June 1 - June 30		
Type of Violation	June 2019 Tickets	June 2020 Tickets
Time Limit Violation	85	31
Expired Meter	1207	86
Wrong Side of Street	3	2
Occupying more than one space	20	2
On A Sidewalk	0	3
No Parking Zone	72	17
Obstructing Driveway	2	0
Fire Lane	7	0
Obstructing Traffic	2	0
Fire Hydrant	3	0
Without a valid permit	67	36
Commerical Vehicle	2	1
Daily ENRR	52	18
Total	1,522	196

Ticket issuance July 1 - July 31		
Type of Violation	July 2019 # Violations	July 2020 # Violations
Time Limit Violation	149	35
Expired Meter	1189	308
Wrong Side of Street	2	1
Occupying more than one space	13	9
On A Sidewalk	0	1
No Parking Zone	59	20
Obstructing Corsswalk	1	1
Obsructing Driveway	2	0
W/N 25 feet of stop sign	2	0
Fine lane	2	0
Tow away zone	0	1
Obstructing Traffic	2	0
W/N 10 feet of fire Hydrant	2	0
Without valid permit	74	21
Handicaped Space	5	1
Daily SNRR	1	0
Daily ENRR	33	4
Grand Total	1536	402

- 1,079 courtesy warnings issued in June.
- 1,348 courtesy warnings issued in July.

TOUCHLESS PARKING

- **Text to park:** New payment method introduced in the month of June.
 - Service rollout date June 8, 2020
 - Usage for June: 383 transactions
 - Usage for July: 939 transactions.
- **Pay by phone:**
 - Parkmobile usage for June was down by 56% compared to June 2019
 - Parkmobile usage for July was down by 21% compared to July 2019
 - **July 2019:** 13,388
 - **July 2020:** 10,625
- **Online Reservation:** New payment method introduced at Maritime and South Norwalk Railroad Garage.
 - Service rollout date June 8, 2020
 - June usage: 30 online reservations.
 - July usage: 105 online reservations.

OPERATIONS

Courtesy Card Update: Courtesy card issuance on Elizabeth street has resumed on June 23rd. Total of 19 warnings were given in June and 45 in July.



**Welcome
to Norwalk**

We noticed that you have overstayed your 2 hours parking. Please accept our courtesy warning! If an ambassador comes back again, you could receive a parking violation. Have a great day and stay safe!

Nos dimos cuenta de que usted se había quedado más de las 2 horas de estacionamiento. ¡Por favor acepte nuestra advertencia de cortesía! Si un embajador regresa nuevamente, podría recibir una infracción de estacionamiento. ¡Que tengas un buen día y mantente a salvo!"

Parking Ambassador

Day for parking at our paid parking facilities using your cell phone. Its easy!

Text your parking zone number to 53242 from your phone to pay for parking.

OR Download the Parkmobile app on your smartphone:
www.Parkmobile.com

OR scan the QR code shown here



Questions, Comments, Concerns?

www.norwalkpark.org

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email us at norwalkgeneralcomment@lazparking.com